

xd CAPITAL AREA TRANSIT  
PEOPLE WITH DISABILITIES ADVISORY COMMITTEE  
Meeting Minutes

-  
CAT Conference Room  
Tuesday, September 5, 2017

The CAT People with Disabilities Advisory Committee has been organized to facilitate communications between and collaboration with CAT management to improve transit services for persons with disabilities and/or persons with low incomes.

Attendance

Mike Begler	Vernae Patterson	Robert Philbin	Ron Cottingham
Chris Zdanis	Deb Clayton	Cathy Long	Carolyn O'Brien
Iris Fuentes	Mark Edwards	Tom Reynolds	Ginger Monsted
Matthew Seeley	Liz Pabon	Sherry Marks	

July minutes read and approved.  
August meeting canceled.

**By-Laws Update** - Mike Begler made a motion that the CAT/People with Disabilities Advisory Committee consist of the following members ..

- Bob Philbin: Chairman, CAT
- Roger Jones: V. Chair
- Carolyn O'Brien: Secretary
- Michael Begler, Business Resilience Consultant
- Cathy Long
- Elizabeth Pabon
- Mark Edwards
- Matthew Seeley, PA Statewide Independent Living Council
- Ginger Monsted, Cumberland Manager/Service Area 9 Coordinator,  
PA Link to Aging and Disability Resources
- Danielle Rudy, Pennsylvania Housing Finance Agency
- Vernae Patterson, Center for Community Building
- Deborah Clayton, Dauphin County MATP
- Christopher Zdanis, CAT
- Sherry Marks, CAT
- Iris Fuentes, CATF

MOTION CARRIED

He will draft new bylaws and email them to committee members for possible edits.

**Center for Independent Living drop-off and pick-up** - Mark Edwards discussed his difficulty and is pleased with the outcome that has been negotiated. CAT will make a note to inform drivers to drop off and pick up passengers at the office entrance to the CIL.

**Annunciators** - The annunciators are still not working when the front door on the bus is opened a second time. Recommendation. When at the transfer center, bus drivers let people off through the back door. When it is time for passengers to board, open the front door and the annunciator will speak.

**CAT paratransit update –  
Passengers by percentages 2017**

This is looking at all of CAT passengers as a whole.

- Ambulatory 68.6%
- Wheelchair 17.9%
- Walker 6.7%
- Cane 5.4%
- Oxygen 0.5%
- White Cane 0.5%
- Service Animals 0.4%

**Percentage of passengers with mobility needs**

This is looking at passengers with mobility or other needs, not including ambulatory passengers.

- Wheelchair 51.7%
- Walker 21.4%
- Cane 17.3%
- White Cane 1.6%
- Oxygen 1.5%
- Service Animal 1.2%

**2017 FY Trips (Fiscal Year)**

208,117 trips increase of 2.5% from FY16 203,054 trips Increase of 5,063 Trips

**On Time Performance**

2017 91% increase, an increase of 1% from last year.

Miles	
Revenue	1,398,741
Service	1,629,725

**Customer Complaint report**– The number of complaints continues to decline and are being handled expeditiously.

**Also Note...**

CAT noted that periodically fixed route bus drivers need to be reminded of how to board and secure scooters and wheelchairs.

**Meeting Adjourn**